Applicant: Dupuis et al. Application No.: 10/808,465

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in

the application:

Listing of Claims:

1-11. (Canceled)

12. (Currently Amended) A method of unlocking a mobile terminal that is locked

to services of a mobile services provider, pre-programmed with a telephone number

corresponding to a manufacturer of the mobile terminal and pre-assigned an identification number corresponding to the mobile terminal, the method comprising:

the mobile terminal transmitting to the telephone number via the services of

the mobile services provider an unlocking request including the identification

number and requesting that the manufacturer transmit to the mobile terminal

unlocking information that will enable the mobile terminal to unlock itself so that it

is no longer locked to the services of the mobile services provider, the unlocking

request being transparent to the mobile services provider:

the mobile terminal receiving the unlocking information from the

manufacturer; and

responsive to receiving the unlocking information from the manufacturer, the

mobile terminal unlocking itself.

13-14. (Canceled)

15. (Previously Presented) The method of claim 12, wherein the unlocking

information is transmitted via the mobile services provider.

16. (Canceled)

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17. (Previously Presented) The method of claim 12, wherein the mobile terminal transmits the unlocking request to the telephone number and receives the unlocking information from the manufacturer on a speech channel.

18. (Previously Presented) The method of claim 12, further comprising the mobile terminal receiving and displaying a confirmation message from the manufacturer indicating that the unlocking request is either approved or denied.